

Adding users and user groups for protection

Coro protects users in an organization in the following ways:

- Coro generates tickets for all users, both **protected and protectable**. These tickets are recorded in the **Ticket Log**.
- The **Actionboard** displays activity exclusively for protected users.
- Tickets involving protected users are either automatically resolved by the system or can be addressed by an admin user with sufficient permissions.
- If a ticket involves both protected and protectable users, action is taken only for the protected users. For example, if a phishing email is sent to Bob (protected) and Alice (protectable), Coro moves the email to the designated *Suspected* folder for Bob, but not for Alice.
- Users can be added for protection by an admin user with sufficient permissions at any time.

To view your protected users and groups, visit the **Protected users** page. **Log into the Coro console**, select the *gear* icon to access the **Control Panel**, then select **Users**:

