Configuring certificates and account access

To ensure your Coro subscription is authorized to remotely manage mobile devices, you must first configure your Coro Workspace with the necessary connections. The operation differs depending on whether you intend to enroll iOS or Android devices.

Apple requires organizations to add a valid Apple Push Notification service (APNs) certificate in order to enroll and manage iOS devices, whereas Google requires you to connect a Customer Managed Google Enterprise account to your Coro Workspace in order to enroll and manage Android devices.

To configure your Coro Workspace to manage mobile devices, see the following procedures:

- **iOS devices**
- **Android devices**

Adding an APNs certificate for iOS device management

APNs certificates are used to validate your Coro service when enrolling and managing iOS devices and are generated with an authorized Apple ID. Each connected device uses the specific APNs certificate for authenticating push requests from the server, and is inherently connected to Coro through that certificate.

Hence, if you replace the certificate, the connection to all enrolled devices will be lost, and each must be reenrolled under a new certificate. If your certificate is due to expire, you must generate a new one through renewal of the existing certificate, using the same Apple ID, in order that your devices can continue to connect.

> **Warning**
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> APNs certificates are valid for a period of 12 months from the point of issue. To continue to use MDM with your currently enrolled devices, you must renew the certificate **before** the original expires.

To learn more about renewing an existing certificate, see **Options for a current certificate**.

The following procedure describes how to obtain a new APNs certificate. First, download a Certificate Signing Request (CSR) from Coro. Then, use the CSR to request a APNs certificate from the *Apple Push Certificates* portal. Finally, you upload the generated certificate back to your Coro Workspace.

Perform the following steps:

1. On the *MDM Management* page, select the **Control Panel** icon in the nav bar: