

# Protecting a Microsoft 365 shared mailbox

Coro can protect Microsoft 365 shared mailboxes using the following two part process:

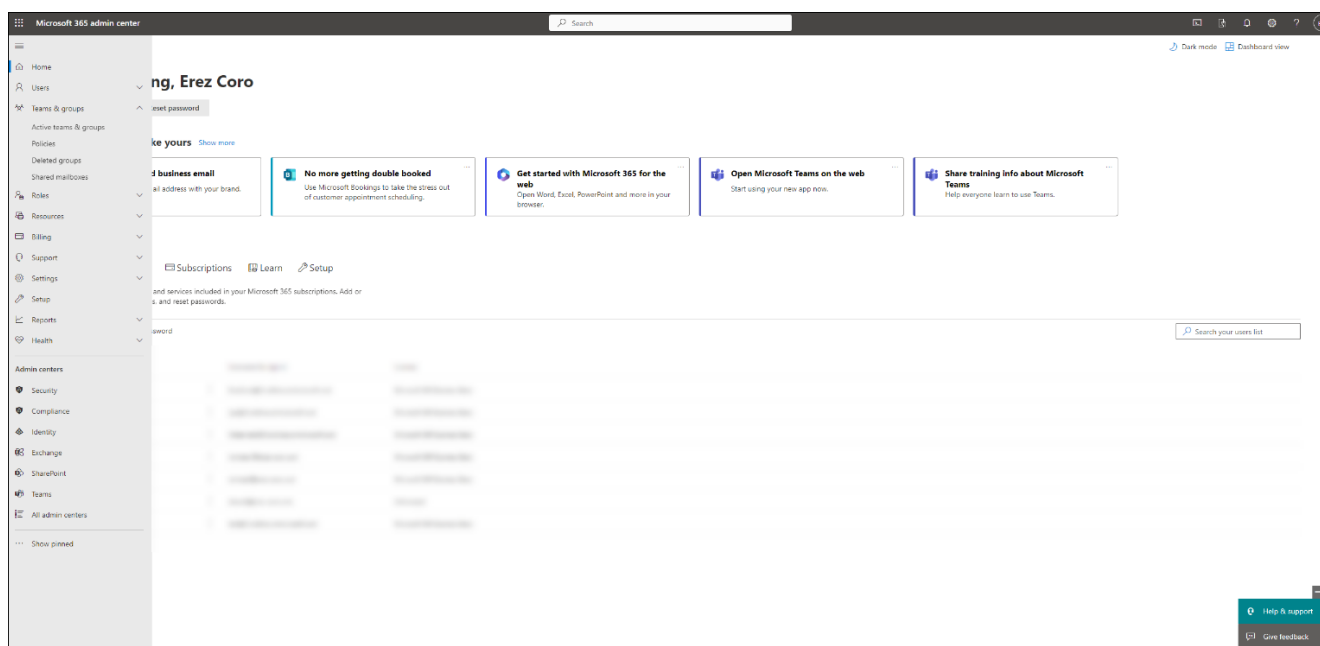
1. **Verify your shared mailbox is appropriately licensed by Microsoft 365**
2. **Synchronize the shared mailbox with the Coro environment**

## Verify your shared mailbox is appropriately licensed by Microsoft 365

In order for Coro to effectively protect shared mailboxes, it is crucial that your account is appropriately licensed by Microsoft 365. This ensures that Coro can apply security measures to the mailbox and provide the necessary protection.

To ensure your shared mailbox is appropriately licensed by Microsoft 365:

1. Log in to your O365 admin portal:



2. Click **Identity** (previously **Azure**):