

# Suspected bot attacks

**Suspected Bot Attack** tickets give admin users a summary of the accounts under attack and the frequency of these automated bot attacks from external servers.

Review the **Full Details** section of the ticket to identify the attack origin and number of attempts.

The screenshot shows a ticket management interface. On the left is a 'Ticket Log' with a list of three tickets, all titled 'Suspected Bot Attacks'. The first ticket is selected. The main area shows the details for ticket JGII-5483, which is closed on Jul, 05 2023, 10:56 PM. The ticket title is 'Suspected Bot Attacks'. The service is 'Microsoft 365'. The 'Key Details' section shows 'IP / Country' as 208.73.128.26 (United States) and 'Failed to login' as 11 times. The 'When' section shows the attack occurred from Jul, 05 2023, 7:59 PM to Jul, 05 2023, 8:30 PM. The 'Full Details' section contains a table of failed login attempts.

| Record Type  | Time                | Country / IP                |
|--------------|---------------------|-----------------------------|
| Failed Login | Wed, Jul 05 8:30 PM | United States 208.73.128.26 |
| Failed Login | Wed, Jul 05 8:29 PM | United States 208.73.128.26 |
| Failed Login | Wed, Jul 05 8:29 PM | United States 208.73.128.26 |
|              | Wed, Jul 05         | United States               |