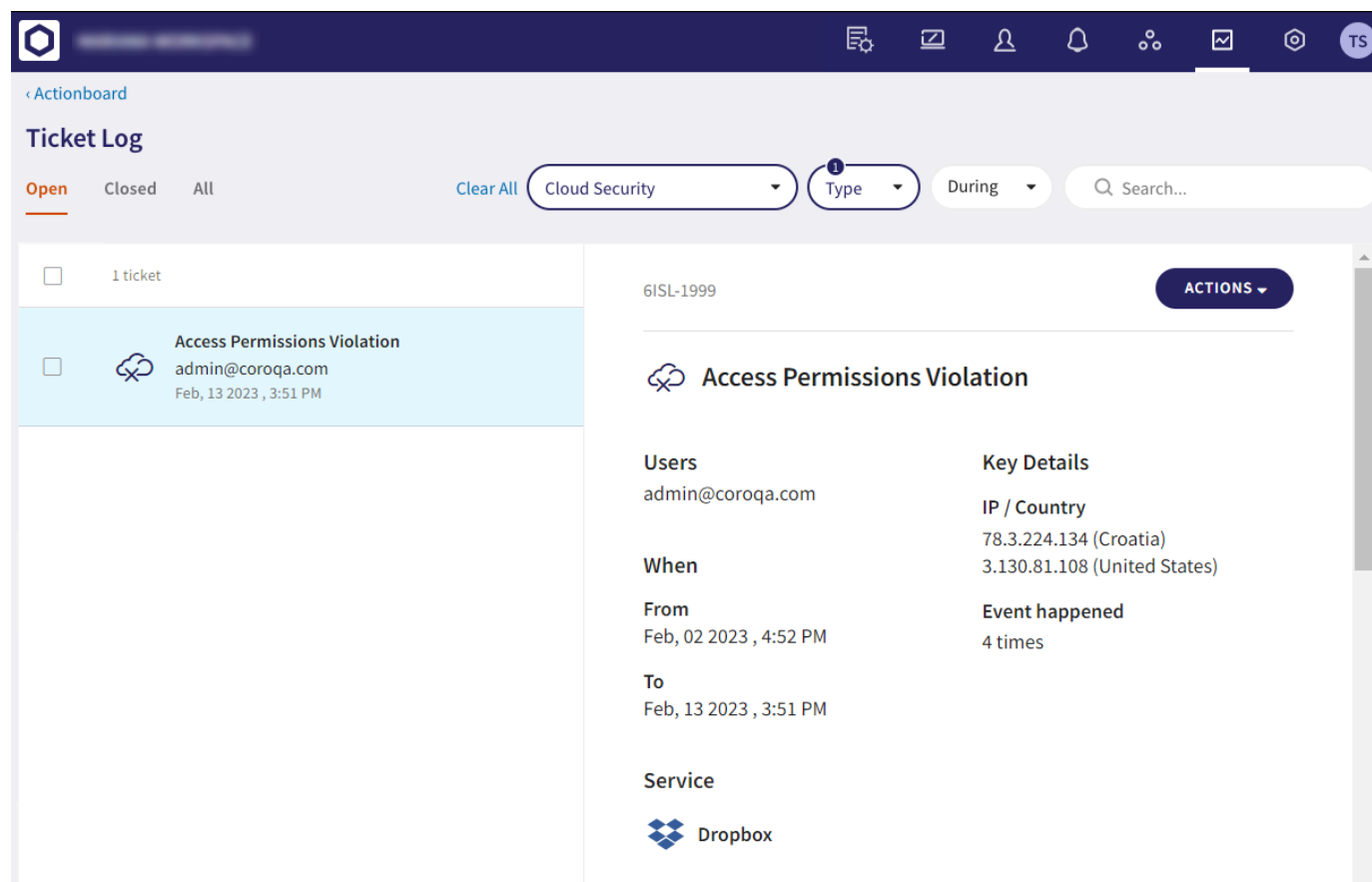


# Access permissions violation

An **Access Permissions Violation** ticket displays details of a violation of specified access permissions for a cloud application. Tickets are raised only where the access attempt was successful, and are presented for admin user review.

The ticket includes the location of the user and identifies the specific service involved, such as Dropbox in this instance:



The screenshot displays the 'Ticket Log' interface. At the top, there is a navigation bar with a home icon, a search bar, and a 'TS' profile icon. Below the navigation bar, the 'Ticket Log' section is visible, with tabs for 'Open', 'Closed', and 'All'. The 'Open' tab is selected. A 'Clear All' button and a dropdown menu set to 'Cloud Security' are present. A search bar with the placeholder 'Search...' is also visible. The ticket list shows one ticket: 'Access Permissions Violation' for 'admin@coroqa.com' on 'Feb, 13 2023, 3:51 PM'. The details for this ticket are shown on the right, including the ticket ID '6ISL-1999' and an 'ACTIONS' button. The details are organized into sections: 'Users' (admin@coroqa.com), 'When' (From: Feb, 02 2023, 4:52 PM; To: Feb, 13 2023, 3:51 PM), 'Service' (Dropbox), and 'Key Details' (IP / Country: 78.3.224.134 (Croatia), 3.130.81.108 (United States); Event happened: 4 times).

Admin users can specify access permissions for cloud applications through **Control Panel > Cloud Security**. For further information, see **Setting permissions for your cloud applications**.

Use the **Full Details** section to view the activities that triggered Coro to raise the ticket, with suspicious activities highlighted in red. In the example below, the user account has performed several activities (**Download** and **Login** on Dropbox) from different locations not permitted by the configured access permissions rules.