

Access permissions violation

An **Access Permissions Violation** ticket displays details of a violation of specified access permissions for a cloud application. Tickets are raised only where the access attempt was successful, and are presented for admin user review.

The ticket includes the location of the user and identifies the specific service involved, such as Dropbox in this instance:

The screenshot displays the Coro Cybersecurity 'Ticket Log' interface. The top navigation bar includes a logo, a search bar, and several icons. The 'Ticket Log' section has tabs for 'Open', 'Closed', and 'All', with 'Open' selected. A filter bar shows 'Clear All', 'Cloud Security', 'Type', 'During', and a search input. The ticket list on the left shows one ticket: 'Access Permissions Violation' for 'admin@coroqa.com' on 'Feb, 13 2023, 3:51 PM'. The right pane shows the details for ticket '6ISL-1999'. The details are organized into sections: 'Users' (admin@coroqa.com), 'When' (From: Feb, 02 2023, 4:52 PM; To: Feb, 13 2023, 3:51 PM), 'Service' (Dropbox), 'Key Details' (IP / Country: 78.3.224.134 (Croatia), 3.130.81.108 (United States)), and 'Event happened' (4 times). An 'ACTIONS' button is visible in the top right of the details pane.

Access Permissions Violation	
Users admin@coroqa.com	Key Details IP / Country 78.3.224.134 (Croatia) 3.130.81.108 (United States)
When From Feb, 02 2023, 4:52 PM To Feb, 13 2023, 3:51 PM	Event happened 4 times
Service Dropbox	

Admin users can specify access permissions for cloud applications through **Control Panel > Cloud Security**. For further information, see **Setting permissions for your cloud applications**.

Use the **Full Details** section to view the activities that triggered Coro to raise the ticket, with suspicious activities highlighted in red. In the example below, the user account has performed several activities (**Download** and **Login** on Dropbox) from different locations not permitted by the configured access permissions rules.