The workspace lifecycle

Coro classifies workspaces into lifecycle statuses. The status of a workspace defines its operational capabilities and access within the Coro platform. Workspaces can be in one of the following statuses during their lifecycle:

- New
- Inactive
- Trial
- Subscription
- Archived

MSP administrators and admin users with sufficient permissions can view their respective workspace statuses from the list of workspaces in the **Manage Workspaces** portal.

New

Coro assigns the "New" status to a workspace upon creation. After a workspace transitions to a different status, it cannot revert to the "New" status. New workspaces are granted access to the following modules:

- Cloud Security
- Endpoint Security
- Email Security
- Endpoint Detection and Response (EDR)



Note

A workspace with a "New" status does not automatically move to "Trial" status. There must be an onboarding event trigger for a new workspace to transition to trial.

Inactive

Coro classifies a workspace as inactive if it is in "Trial" or "Subscription" status and the trial or subscription expires. If a trial ends without an active subscription following it, Coro automatically changes the workspace's status to "Inactive".