

General

What is the difference between a module and an add-on?

Module: A standalone cybersecurity feature, for example, Email Security.

Add-on: An optional component that can be added to any purchase for a fee but is not required to obtain full functionality from the module itself and is dependent on the module for which it is an add-on.

For further information, see [Modules and add-ons](#).

For how long are Coro console workspace invitation links valid?

Workspace invitation links are valid for seven days.

Why does my console not work following a Coro update?

If your Coro console experiences functionality issues following a Coro update, it may be necessary to clear your browser cache. Please refer to the instructions below for clearing the cache in your specific browser:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Firefox](#)
- [Safari](#)

As a Coro SOC client, if my organization is targeted by a cyberattack, how does Coro notify me?

The information you provided on your Coro SOE engagement form determines the notification method. Coro contacts the designated point of contact via email.

Is Coro MITRE certified?

No, Coro is not MITRE certified.