

Cloud app security

Does the Coro Security Platform offer Multi-Factor Authentication (MFA)?

Yes, you can **enable MFA** from the console. In addition, all individually supported cloud applications support MFA.

Can Coro control accessibility to Microsoft Sharepoint using IP restrictions?

Yes, Coro can control accessibility to Microsoft Sharepoint using Microsoft 365 **Access Permissions**.

For more information, see **Setting Permissions for your cloud applications**.

Why does the Activity Log of a Malware in Cloud Drive ticket indicate that remediation of a suspected malicious file failed?

A failed remediation activity within a **Malware in Cloud Drive** ticket indicates that the file was remediated by the native cloud application.

The screenshot displays the Coro Security Platform interface. On the left, a sidebar shows a list of tickets, with one titled 'Malware in Cloud Drive' selected. The main panel shows the details of this ticket, including its ID 'ZY07-384' and status 'Closed on Oct, 25 2023, 9:24 AM'. Below this, the 'Activity Log' is visible, listing several events. Two events are highlighted with pink boxes: 'Failed: Deleting file eicar_com.zip of user [redacted] in Google Workspace has been denied by the service' and 'Failed: Moving file eicar_com.zip of user [redacted] in Google Workspace to Suspected folder has been denied by the service'. Other events include 'Ticket ZY07-384 has been logged and referenced for audit reports' and 'Ticket ZY07-384 (Malware in Cloud Drive) has been closed'.

1 ticket

Malware in Cloud Drive

Oct, 25 2023, 9:17 AM

ZY07-384

Closed on Oct, 25 2023, 9:24 AM

Activity Log

Failed: Deleting file eicar_com.zip of user [redacted] in Google Workspace has been denied by the service

Wed, Oct 25, 9:24 AM by [redacted]

Ticket ZY07-384 has been logged and referenced for audit reports

Wed, Oct 25, 9:24 AM by [redacted]

Ticket ZY07-384 (Malware in Cloud Drive) has been closed

Wed, Oct 25, 9:24 AM by [redacted]

Failed: Moving file eicar_com.zip of user [redacted] in Google Workspace to Suspected folder has been denied by the service

UNDO

For more information, see **Malware detection in cloud drives**.